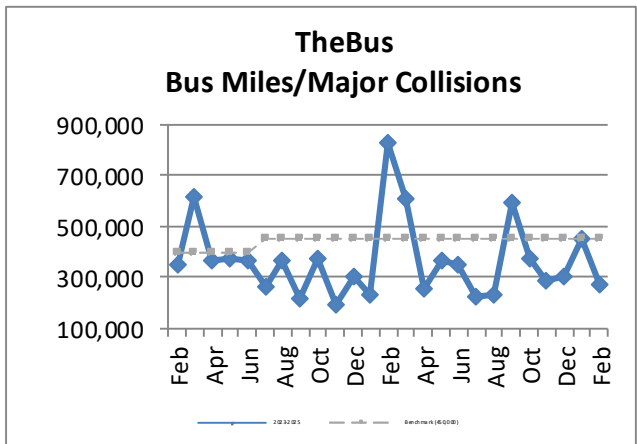
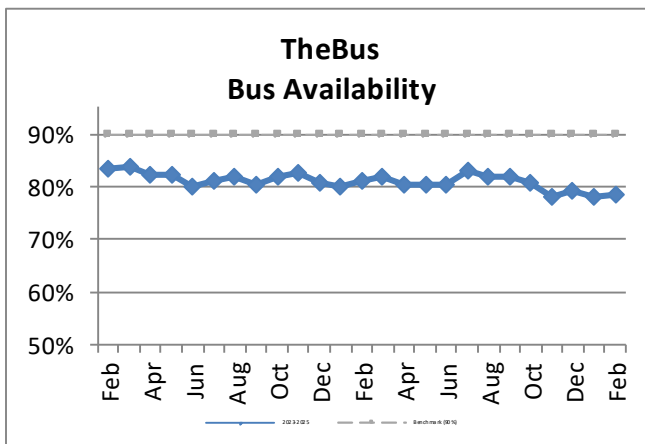
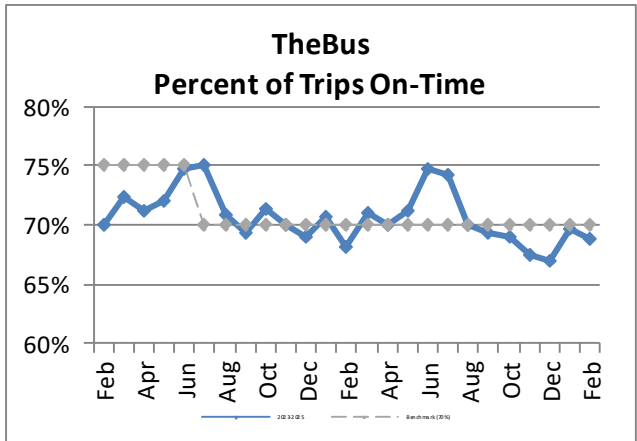
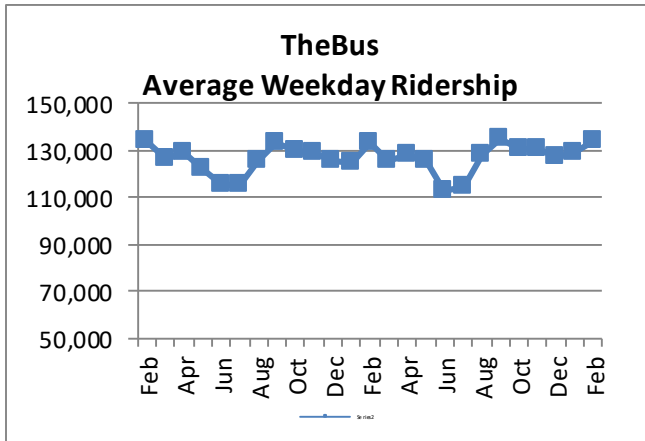


Oahu Transit Services - Fixed Route  
 Monthly Performance Report  
 For the Month Ending February FY 2026

Key Performance Indicators (KPI)	February FY 2026	February FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,291,052	3,342,341	-2%	27,969,696	27,603,260	1.3%	
Average Weekday Ridership	133,742	133,732	0%	128,761	127,196	1.23%	
Percent of Trips On-Time	68.8%	68.2%	1%	69.4%	70.6%	-1.15%	70%
Bus Availability	78.3%	81.0%	-3%	80.2%	81.3%	-1%	90%
Bus Miles/Major Collisions	272,105	825,563	-67.04%	341,788	347,311	-1.59%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				3.11	3.93	-20.87%	3.00
Bus Miles/Mechanical Road Calls	12,184	13,001	-6.29%	12,726	11,098	15%	11,000
Spare Ratio	26%	28%	-1.68%	28%	28%	0%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	97.1%	97.6%	-2.93%	97.6%	97.6%	-2%	100%
Cost per Service Hour	\$167.24	\$159.68	5%	\$164.80	\$159.98	3%	\$166.69
Cost per Passenger Trip	\$6.08	\$5.69	7%	\$6.14	\$6.04	2%	
Cost per Mile	\$12.25	\$11.51	6%	\$11.99	\$11.56	4%	
Passenger Trips per Hour	27.52	28.08	-2.01%	26.95	26.60	1%	
Farebox Recovery	19.7%	19.3%	2.34%	18.3%	18.0%	2%	
Trips per Mile	2.02	2.02	0%	1.96	1.92	2%	
Average System Speed	12.58	12.96	-3%	12.65	12.98	-2.51%	
Percent Complete in 30 Days (Customer)	66%	98%	-32%	88%	81%	7%	95%
Complaint Rate (Complaints per 100,000 Trips)	10.04	12.73	-21.10%	13.66	11.50	18.77%	12



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